

## **Impedance Policy**

It is the policy of Tri County Regional Water Distribution District that all meters and equipment be available to staff and service personnel at all times, without regard to time of day.

Owners and Tenants of property must insure that access to Tri County Regional Water Distribution District's equipment necessary to determine proper installation and connection of equipment, usage, to perform maintenance, inspection, read meters, to disconnect service due to non-payment of charges or violation of policy, and to reconnect service is available at all times.

In the event that access to equipment is hindered, impeded, or prevented by the acts of tenants or owners of property, whether or not such action is intentional, Tri County Regional Water Distribution District may take all actions necessary to ensure that its personnel have access to equipment at all times. Such steps include the removal of animals from the vicinity of the equipment, the relocation of vehicles and equipment which partially or completely prevent access to the Tri County equipment, and the removal of any other type of obstruction which, in the discretion of Tri County personnel, hinder, impede, or prevent access to equipment at that location.

In the event professional assistance is required to obtain access to Tri County equipment, actual charges incurred by Tri County in obtaining access shall be placed upon the account, and the charges for such assistance must be paid as part of the next billing cycle. In the event that such charges are not paid, the account will be subject to Tri County's normal billing policies with regard to such failure.