

REQUIREMENTS FOR NEW WATER SERVICE WITH TRI COUNTY REGIONAL WATER

The following is a list of our requirements which must be met before we can set a meter for you:

1. All tap fees must be paid or a payment plan in place, if a payment plan is in place all billed tap fees must be paid current.
2. A meter deposit is required before a meter can be installed. (\$35.00-\$175.00 depending on credit check, according to Tri County Regional Waters Rules and Regulation).
3. You are required to have a 911 address, you can acquire this by calling (479)968-1800.
4. You must submit a copy of your perc test (if 10 acres or less) or a exemption from the Pope County Sanitarian (if more than 10 acres) and have an approved septic system installed before we can render water service to you. **This applies to new homes under construction, newly installed mobile homes, or any existing mobile homes that do not have a septic system.**
5. You are required to use 200 Class PVC pipe. We recommend Schedule 40.
6. Your ditch must be 18 inches deep and free of rock and debris.
7. **STATE PLUMBING CODES WILL NOT ALLOW ELECTRIC LINES IN THE SAME DITCH AS THE WATER LINE. Gas lines may be permitted under certain conditions with the approval of the State Plumbing Inspector.**
8. You must have an **inspection** of your ditch **BEFORE** covering your service line and an inspection of the **disconnection of your well**. Inspections will be made by the **Tri County Regional Water Inspector only**. Call our office when you are ready for your inspection.
9. **A pressure regulator and TWO shut off valves** are required to be installed on your water line. One shut off valve needs to be installed at the meter and the other one installed at the house.
10. You must have a **licensed plumber** make the installation of your water lines. **You are allowed to make the installation yourself only if you own and are living in the home.**
11. Customers with **hog farms or poultry operations** are required to install a **RPZ Back Flow Preventer**, which meets the requirements of the State Plumbing Code. These RPZ's are to be inspected annually by a certified test technician that has been approved by Tri County Regional Water.
12. You are required to purchase a **Plumbing Permit** if you are planning to construct a new home or do re-plumbing in your present home. **Proof of a septic permit** must be shown before we can issue a plumbing permit or install a meter on new construction or a newly installed mobile home.
13. You are allowed to have only **ONE** dwelling per meter.
14. If you are installing a **frost-free hydrant or your service line is 500' or longer**, you are required to install a **dual check valve at the meter**. The frost-free hydrant must be **12 inches above ground**.
15. All work must be done in accordance with the **State Plumbing Code**.
16. Anyone found connected without a meter will be subject to a **\$100.00 fine and/or prosecution**.

Once you have signed up and made payment toward your new water service, you can expect to have your service installed within 2 weeks. Once you have followed the above requirements call our office at (479)968-6268 to set an appointment to have your meter set. Meters will be set the following business day.

If you have any questions concerning the above, please feel free to call our office at 968-6268 between the hours of 8:00 a.m. and 4:00 p.m., Monday through Friday.